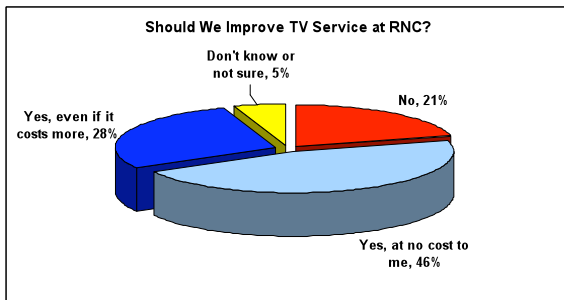
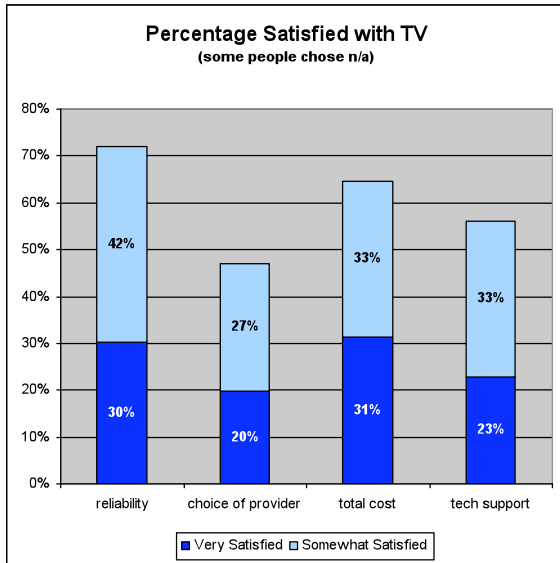
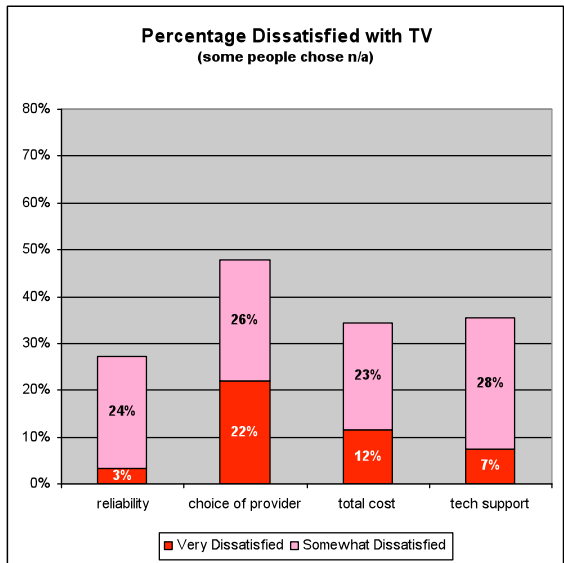
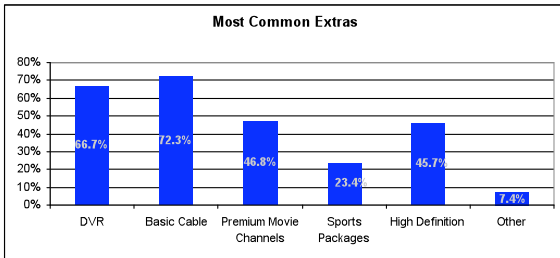
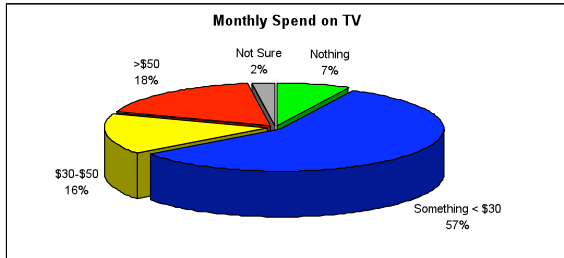
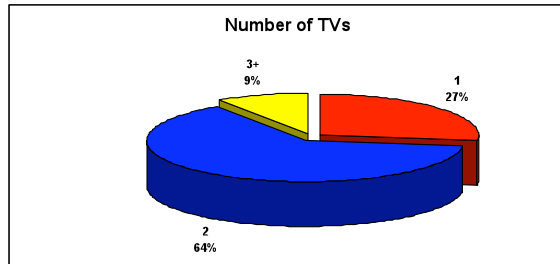
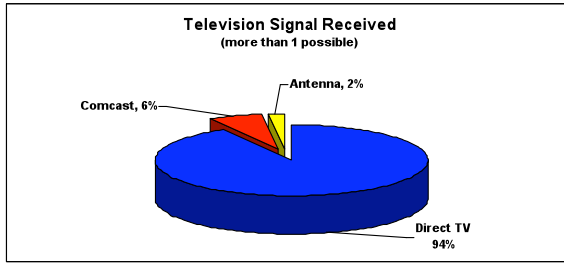


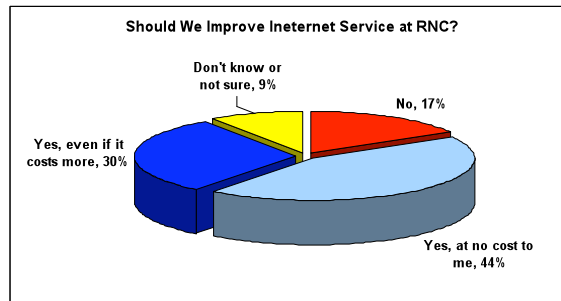
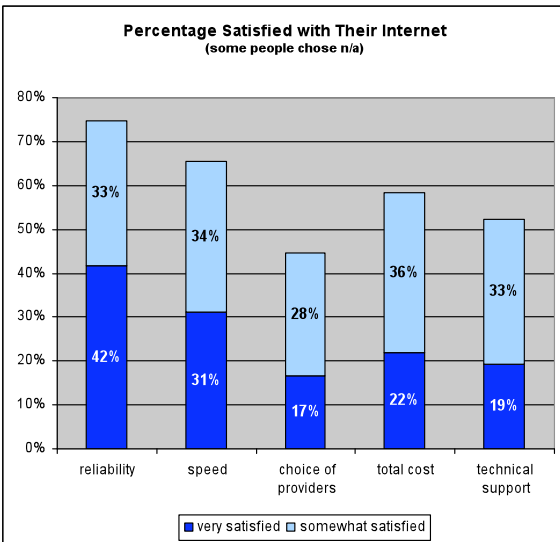
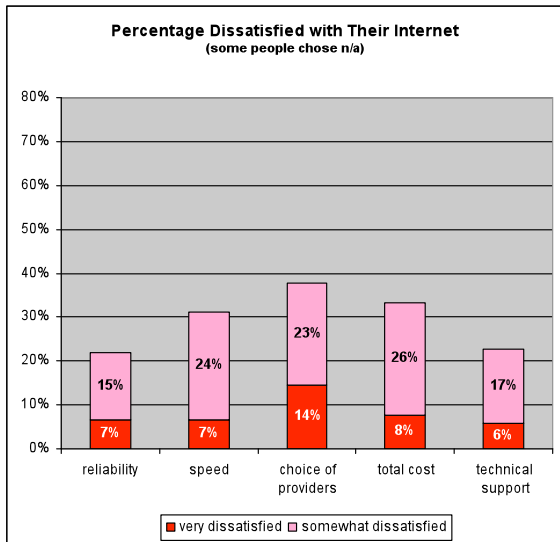
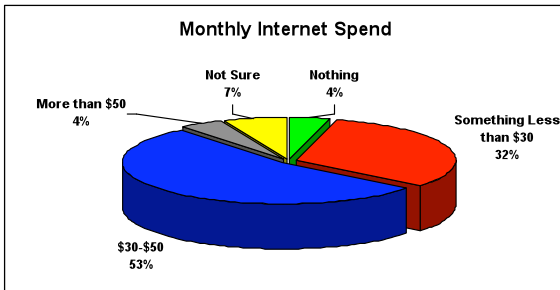
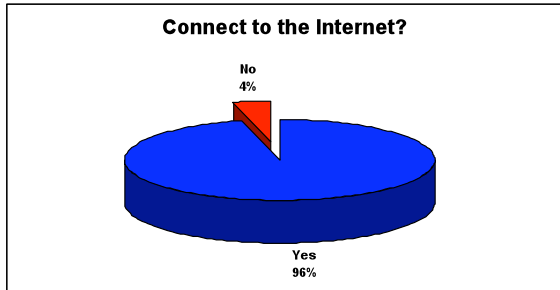
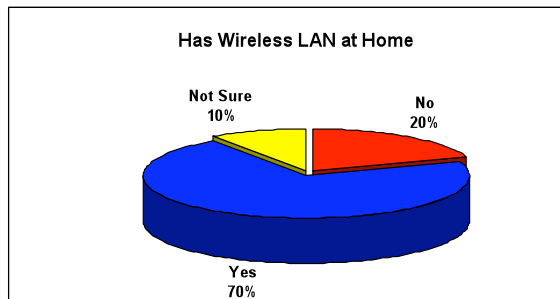
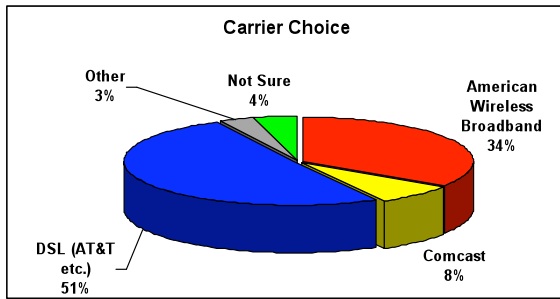
# TV Results



## Common feedback:

- People have invested heavily in their receivers and DVRs and don't want to have to pay to do that all over again
- Many people expressed wanting the ability to choose their own provider (which they currently can do)
- Would like to see more things included in our basic package that assessments cover
- Customer service issues with USA Wireless
- Lots of praise and some criticism of DirectTV

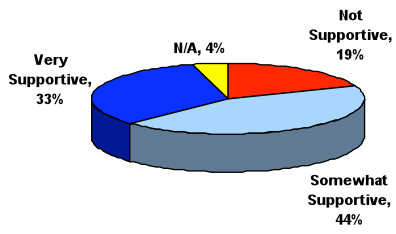
# Internet Results



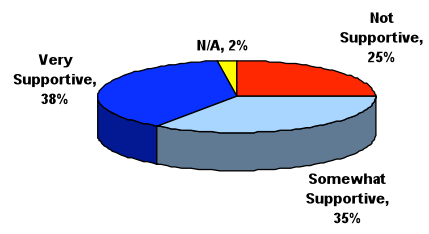
**Common feedback:**

- Not wanting any charges put into our assessments
- Mixed reviews on AT&T and AWB service good and bad
- Lots of comments about negotiating better rates for building residents
- Interest in bundled services options (from current vendors and new ones)

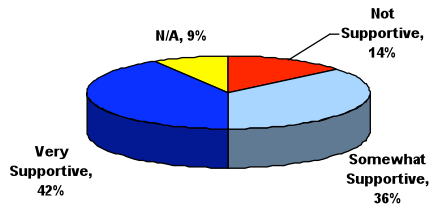
**Different TV Provider**



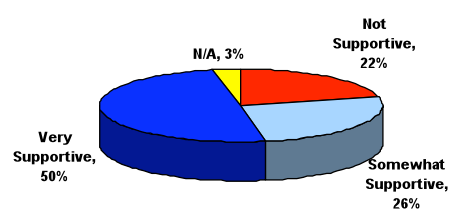
**Bundled Data Services (internet/tv/phone)**



**Different Internet Provider**



**Building-wide Internet**



**Hiring a Consultant**

